

Willis Towers Watson's ACA Reporting Services



Willis Towers Watson is focused on supporting you and your teams around the complex world of reporting mandates, so you can focus on other important tasks. We bring years of experience to ACA reporting and we pride ourselves on

exceeding our clients' IRS deadlines. In addition to making the process easier for you as the plan sponsor, we have enhanced the participant portal through integration and added single sign on (SSO) to improve your participants' overall experience.

87%

of clients leveraged Willis Towers Watson and Health E(fx) to meet the 2019 IRS reporting requirements

4 million

1095-C forms issued to employees for the 2019 reporting year

16 million

1095-C forms issued over the first five years of IRS reporting

Willis Towers Watson has a
Dedicated IRS Reporting Team
to assist client teams with IRS reporting questions and issues

99% First call resolution for IRS reporting calls

100% On-time approval of 1095-C forms

Willis Towers Watson manages the production process and vendors
so you don't have to

The Willis Towers Watson standard scope of ACA Reporting Services includes:

- **Ongoing administration:**
 - Track and store data for Applicable Large Employer Members (ALEMs)
 - Evaluate and validate all eligibility and enrollment data
 - Electronic or paper distribution of 1095-C forms to participants
 - Website for participant access to electronic copies of 1095-C forms, includes the ability to collect electronic consent from participants
 - Creation and filing of IRS electronic file for 1094-C and 1095-C data, including 1094-C and 1095-C corrections
- **Standard reports:**
 - Tracking status of client audits by ALEM
 - 1095-C change report
 - Participant portal account summary (number of portal accounts created, delivery option)
- **Compliance:**
 - Assist with IRS regulations and guidance relating to employer shared responsibility, IRS reporting and marketplace subsidy notices

The following outlines Willis Towers Watson's optional ACA Reporting Services:

- Service center support for participant inquiries related to 1095-C forms
 - Fully outsourced service teams will be trained to support questions during regular hours of operation
 - Calls related to 1095-C forms will be included in client-specific service center reports and service level agreements
 - Cosourced clients may opt to utilize the Form 1095 Shared Service Center, with support from January through April
 - Training of Tier 1 customer service representatives and supervisors on the following topics:
 - Purpose of the form
 - How the form needs to be used for tax filing purposes
 - Basic assistance with the website available to receive the form electronically
 - Handling of inquiries regarding client-specific provisions and disputes regarding the data reported on the form
 - All requests for reprinting the form will flow through the 1095-C Shared Service Center from January through April
- Import required data from a third party (COBRA vendor, other administrator)
- Import/export of data to support acquisitions/divestitures
- Export data to Health E(fx) when a retroactive change that will require a corrected 1095-C has occurred in the prior tax year
- Ongoing TIN solicitation process
- State reporting

About Willis Towers Watson

Willis Towers Watson (NASDAQ: WLTW) is a leading global advisory, broking and solutions company that helps clients around the world turn risk into a path for growth. With roots dating to 1828, Willis Towers Watson has 45,000 employees serving more than 140 countries and markets. We design and deliver solutions that manage risk, optimize benefits, cultivate talent, and expand the power of capital to protect and strengthen institutions and individuals. Our unique perspective allows us to see the critical intersections between talent, assets and ideas – the dynamic formula that drives business performance. Together, we unlock potential. Learn more at willistowerswatson.com.



willistowerswatson.com/social-media

Copyright © 2020 Willis Towers Watson. All rights reserved.
WTW-NA-0728

willistowerswatson.com

Willis Towers Watson