



Safe Resident Moving and Positioning Program for senior living communities

Consistently reducing worker and resident injuries is an important focus for senior living communities. Having an effective strategy and program in place is critical to foster a safe and thriving community environment for employees and residents. Willis Towers Watson and Direct Supply teamed up to develop the Safe Resident Moving and Positioning Program (SRMPP), designed to help senior living operators focus on safety and injury prevention for residents and staff. This unique program provides information and guidance for nurses and caregivers working in senior living communities and assisting residents with moving and positioning. The program includes methods for determining the amount and type of assistance a resident may need and what type of equipment, if any, is recommended.

Key elements to ensure program success

- 1. Implementation team** – Communicates the program responsibilities, policies, procedures and guidelines to all department heads and facilitates staff training.
- 2. Resident evaluation and care/service plan** – Residents are evaluated to determine the level of need for assistance when moving or positioning.
- 3. Equipment evaluation and selection** – Determine the types and quantity of equipment that are optimal for your resident population.
- 4. Initial and ongoing training** – Nurses and caregivers participate in the training prior to program implementation. Additionally, training will be a component during orientation for new hires and skills validated annually for care staff.
- 5. Program and equipment evaluation** – The evaluation of the program's effectiveness along with the use of equipment to support safe resident moving and positioning.
- 6. Long term program success strategies** – Sustain the program by implementing best practices, consistent review and progress evaluation.
- 7. Analysis and report** – An annual analysis of the program's effectiveness includes compliance with the program and the outcomes for resident moving and handling risks along with strategies for the upcoming year.

Outcomes

The Safe Resident Moving and Positioning Program can positively impact outcomes in a variety of ways. We recommend that providers measure the following:

Resident outcomes

- Resident and family satisfaction with safety programs
- Resident satisfaction with how their independence is supported
- Proper management of resident falls and injuries

Staff outcomes

- Staff satisfaction with safety programs
- Reduced accident and injury rates
- Reduced missed days of work
- Reduced workers compensation claims
- Improved caregiver retention/turnover

For questions or further information, please contact:

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Some of our carrier partners may offer favorable underwriting terms and/or discounts for implementing this program.

About Direct Supply

Since 1985, Direct Supply has been committed to enhancing the lives of seniors and those who care for them. We help Senior Living providers create amazing environments, improve care and outcomes, optimize building operations, streamline procurement and more. While the Senior Living industry evolves at a record pace, Direct Supply is dedicated to delivering world-class solutions, Taking Cost Out of Healthcare® and bringing what's next to Senior Living.

About Willis Towers Watson

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WTW17337/08/2021

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