

 vPlace

A virtual workplace using cloud technology to maximise
your risk and actuarial software investment





What is vPlace?

vPlace is a one-stop online workplace that can accommodate a range of Willis Towers Watson software products and other supplementary actuarial programs to enable them to work seamlessly together.

Designed specifically for insurers and their risk and actuarial software needs, vPlace gives you the flexibility to host and manage your data and applications as you would on desktop PCs, but in an optimised online environment that's accessible anytime, anywhere. This enables your staff to work remotely, improves the speed of your software and enhances cross-tool collaboration, ensuring a more streamlined user experience while promoting system efficiency and user productivity.

How does it work?

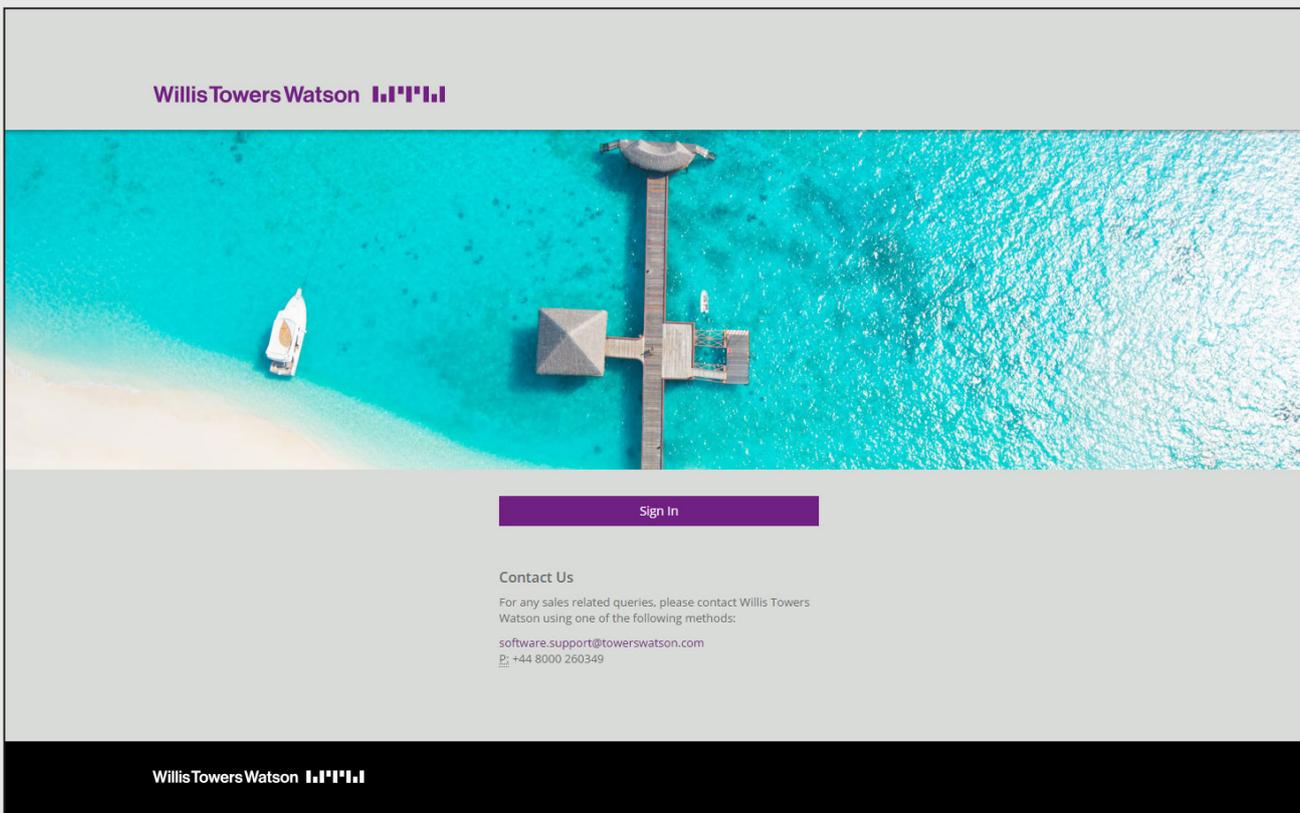
Backed by the power of Microsoft Azure, vPlace allows you to securely host, manage and run your data and software online in the cloud as opposed to storing resources within on-site servers. This allows you to access your applications via an internet browser, reducing the demand on internal IT resources and limiting the system conflict that can severely impact the performance of your software.

Key benefits of vPlace

- **A fully managed actuarial Software as a Service** – removing the burden from internal IT of installing and managing specialised actuarial systems.
- **Automatic software updates** to ensure you're always working with the latest version in an optimised environment – enabling you to seize the full power and potential of Willis Towers Watson's suite of actuarial software products.
- **Seamless user experience** provided through an easy-to-use interface that hosts your software applications and data in a central location allowing for easy cross-tool collaboration.
- **Removes workload from onsite desktop PC** to limit system conflict, increasing speed and performance of software.
- **Uses leading cloud-based security services** with exceptional privacy credentials, as well as built-in disaster recovery.
- Supported by high-quality, **specialist client services** and expert support available 24/7.
- **Accessible from anywhere, at any time** – removing the reliance and constraints of traditional desktop PCs.
- **Cost-effective** way to implement and manage actuarial technology.

vPlace gives you the flexibility to host and manage your data and applications as you would on desktop PCs, but in an optimised online environment that's accessible anytime, anywhere.

Figure 1. Users log on to vPlace online to access their Willis Towers Watson software



It's all in the service

vPlace is offered as an end-to-end Software as a Service (SaaS) which means minimal set-up and management input from internal IT teams. From installation and maintenance to providing 24/7 advice and support from IT experts – we manage the whole process. This alleviates pressure on IT departments, allowing them to concentrate on core business issues, rather than managing specialised actuarial systems.

vPlace also removes the need to install updates for our software. These are automatically made available within vPlace as soon as the new software version is released – meaning you can immediately benefit from our product enhancements without the need to burden internal IT staff.

Accessibility and ease of use

The online platform means you can simply log on to vPlace and access your data and software at any time, from any location – all you need is an internet connection (*Figure 1*). The vPlace portal can also be customised so that it truly feels like your system.

Informed by industry insight

Unlike many cloud-based systems, vPlace has been developed specifically for the insurance industry. As the world's leading actuarial advisory business, our actuaries use our products in their work with clients and the concepts for new software, such as vPlace, are derived from their need – meaning our market is very close to home. vPlace's core design is to support the varied demands of actuarial and pricing software across all insurance business (life and property-and-casualty).

Cross-function benefits – making the link between the actuary and IT

Both actuarial and IT teams benefit from vPlace:

- **Actuaries** will have more connected capabilities – bringing together their data and software in one place.
- For the **IT function**, it removes an area of complexity and the challenges of maintaining and upgrading its own infrastructure to keep pace with technology advances and variable business demand.

How secure is it?

We recognise that data security is of paramount importance to our clients, and moving software resources and data into cloud-based platforms like vPlace may feel like you're losing control of who has access and whether information assets are safe.

We address these concerns in the development of all our software to ensure that access management, privacy and security are embedded into our tools and services. Because we use them within our own actuarial business, we not only understand fully the security requirements of our clients, but we're also able to rigorously test our products in real-life situations to continuously improve them and ensure ongoing security and compliance.

vPlace also benefits from the security measures of our trusted partner Microsoft who have developed industry-leading security measures and privacy policies, and participated in international compliance programmes with independent verification – further assuring vPlace as a workspace which you can rely on.

Making the move to cloud

We realise that not all insurers are at the same stage in adopting cloud and hosted solutions which is why we view each company's situation individually to find the right solution for them. Our expert IT consultants are vastly experienced in implementing and administering cloud-based IT infrastructure within insurance businesses and are well placed to advise a path to hosted and cloud-based solutions at a pace that suits your organisation.



Access your software applications in one place

Manage your data storage

Figure 2. vPlace dashboard

The screenshot shows the vPlace dashboard with a dark sidebar on the left containing navigation options: Dashboard, Data Transfer, Actions, Notifications, Help, and Admin. The main content area is divided into four sections: 'My Applications' with icons for Excel, RiskAgility FM 2.4, and RiskAgility FM 2.5; 'Data' showing a progress bar for 7% usage (64 GB of 1022 GB used) and a breakdown of storage (Shared Files: 27.9 GB, Snapshots: 20.1 GB, Free space: 957.6 GB, User Data: 9.7 GB, Other: 6.5 GB); 'Recent Actions' with a table of events; and 'Tips and Tutorials' with introductory text.

Event	Activity	Last Run
Storage Account Threshold	Send Notification	02-06-17 10:48 BST
File Uploaded by User to Data Transfer	Send Notification	02-06-17 10:39 BST

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View your recent vPlace actions

User guides are available to help you get the most from vPlace and your Willis Towers Watson software

Multiple file types can be uploaded from your desktop and stored centrally in vPlace

Perform file management including download, zip, unzip and delete

Figure 3. vPlace data transfer

The screenshot shows the vPlace 'Data Transfer' interface. On the left, there are file type filters (All, Excel, Csv, Text, Pdf, Zip) and an 'Upload File(s)' button. Below is a tree view of folders including 'InputData' and several 'RiskAgility FM Project...' folders. On the right, a 'Data' table lists these folders and files with columns for Name, File Size, and Last Modified. A search bar and 'Show 10 entries' are also visible.

Name	File Size	Last Modified
InputData	-	-
RiskAgility FM Output	-	-
RiskAgility FM Project1	-	-
RiskAgility FM Project2	-	-
RiskAgility FM Project3	-	-
RiskAgility FM Project4.zip	3 MB	31-05-2017 18:32:30

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Create folders to manage your data files

Navigate your vPlace project folders



Why vPlace?

vPlace maximises your software investment by allowing users the flexibility to work from anywhere, at any time, while enjoying a faster and more consistent experience. As a managed service, these benefits are available without the need for time-consuming and costly infrastructure updates or to call on internal IT resources to implement and maintain. With vPlace your Willis Towers Watson software is optimised to perform at its best, enabling you to respond more effectively and efficiently to changing business demands.

Further information

To discuss vPlace in more detail, please contact:

Stephen Hollands

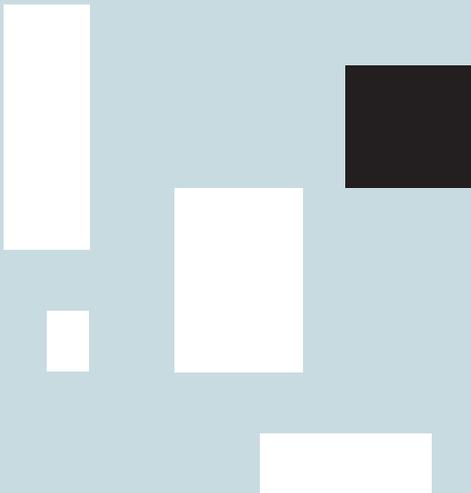
stephen.hollands@willistowerswatson.com

Tom Polden

tom.polden@willistowerswatson.com

For existing vPlace clients and software support enquiries, please contact: software.support@willistowerswatson.com





About Willis Towers Watson

Willis Towers Watson (NASDAQ: WLTW) is a leading global advisory, broking and solutions company that helps clients around the world turn risk into a path for growth. With roots dating to 1828, Willis Towers Watson has 40,000 employees serving more than 140 countries. We design and deliver solutions that manage risk, optimize benefits, cultivate talent, and expand the power of capital to protect and strengthen institutions and individuals. Our unique perspective allows us to see the critical intersections between talent, assets and ideas – the dynamic formula that drives business performance. Together, we unlock potential. Learn more at willistowerswatson.com.

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